

## **Contract Opportunity: Snap!VRS Field Installer/Outreach work needed**

---

### **Overview:**

Snap!VRS is a video relay service that enables people who are Deaf or Hard-of-Hearing to improve the connection with people in their personal and business life when they use the Ojo video phone to conduct true-to-life video relay calls through qualified sign language interpreters over a high-speed Internet connection.

Snap!VRS is seeking an independent contractor to support Ojo Installation and Outreach efforts for Snap!VRS. The successful candidate will have a high degree of integrity, a positive attitude, and possess excellent customer service skills.

### **Description:**

Support Deaf consumers with the installation, configuration and training on the use of an Ojo, Snap!VRS and other Snap!VRS products and services. Candidate must have excellent communication skills as they will be working with customers in a variety of situations including; video phone, email and in person. The candidate must also have excellent presentation and social skills to educate consumers about Snap!VRS' products and services.

### **Requirements for Contract Work:**

- American Sign Language as Primary or Secondary Language.
- Computer and software knowledge.
- Basic understanding of home networking, routers and firewalls.
- Effective teaching and communication skills.
- Excellent trouble-shooting skills.
- College degree preferred in computer related field and/or equivalent work experience.
- Must have a car, a clean drivers record and proof of car insurance.

### **Addition Beneficial Experience:**

- Previous work with video phone setup and configuration.
- Formal IT experience in troubleshooting and diagnostics.
- Previous experience with attending and staffing Deaf community outreach events.

### **Scope of Contract Work Needed:**

- Assisting Snap!VRS' customers and clients with the installation process of the Ojo Videophone and other authorized company products;
- Supporting and Configuring networks and routers to support the Ojo Videophone and other authorized company products;
- Educating customers and clients on use and features of the Ojo Videophone , Snap!VRS service and other company products and services;
- Maintaining installation and outreach reports;
- Perform community outreach activities to build relationships within the Deaf community.
- Support Marketing team by traveling to tradeshow, events and conventions. Staff the exhibit booth, network with attendees and promote the company's products and services.

### **Terms of Payment:**

- Paid per successful installation of equipment
- Paid for each outreach or marketing event